

International Student Pre-Arrival Webinar

Offered by Lethbridge College International Services



Today's Agenda

1. Arrival information
2. Housing (campus residence; living with a family; and city housing)
3. Childcare needs
4. Immigration
5. Health care and health insurance
6. Banking
7. Lethbridge College Services

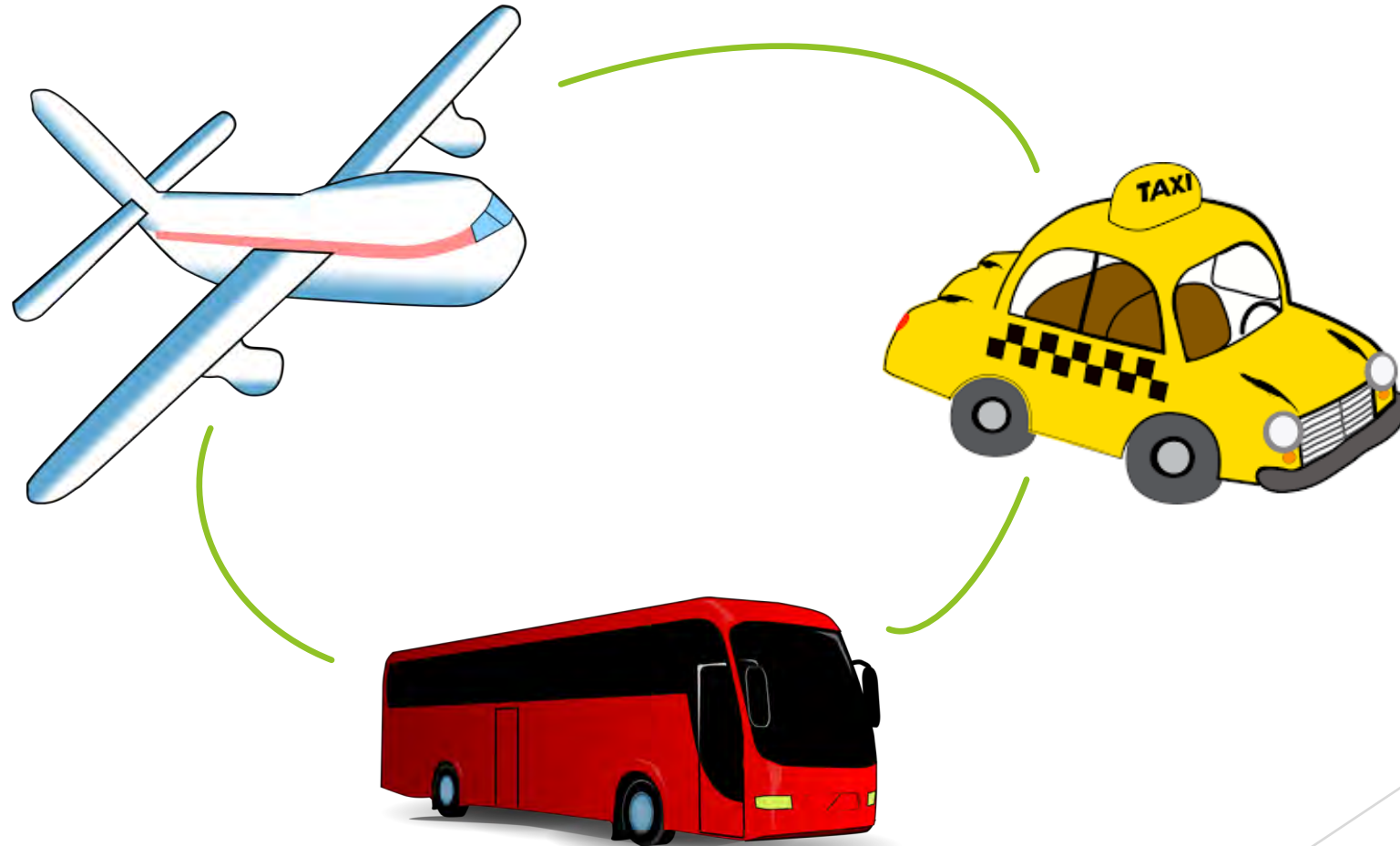


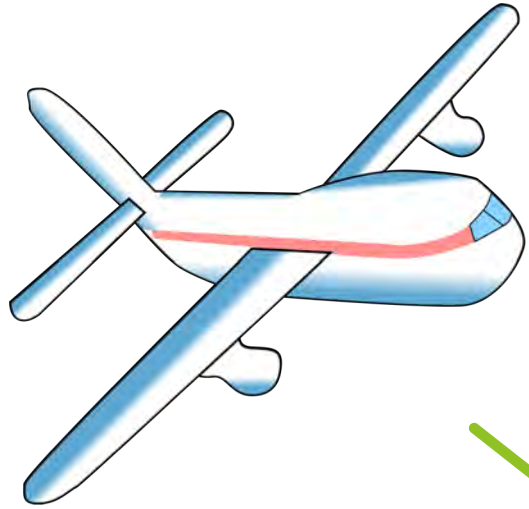
Luiz Madeira

International Student Ambassador
Lethbridge College

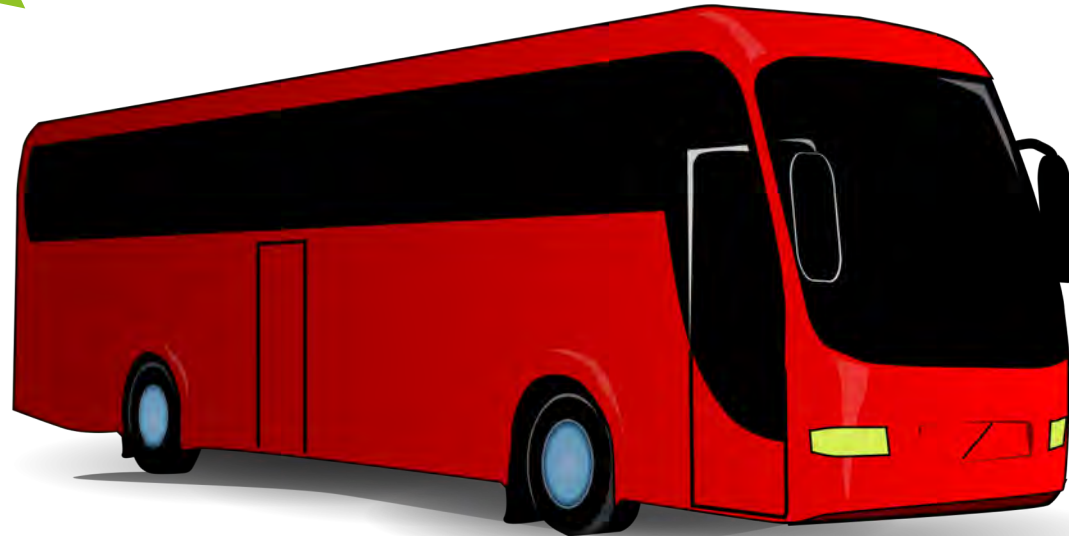


Arriving in Lethbridge

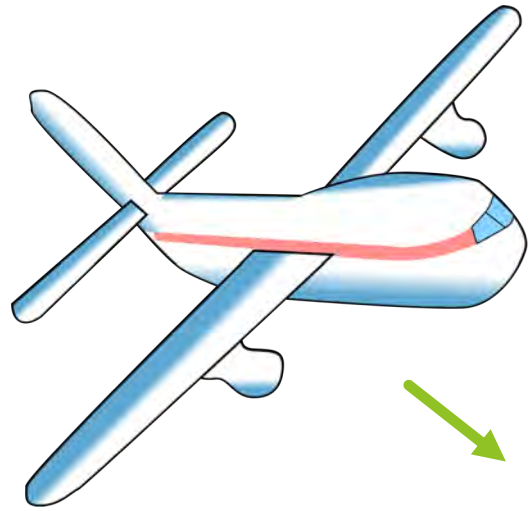




Flying into Calgary



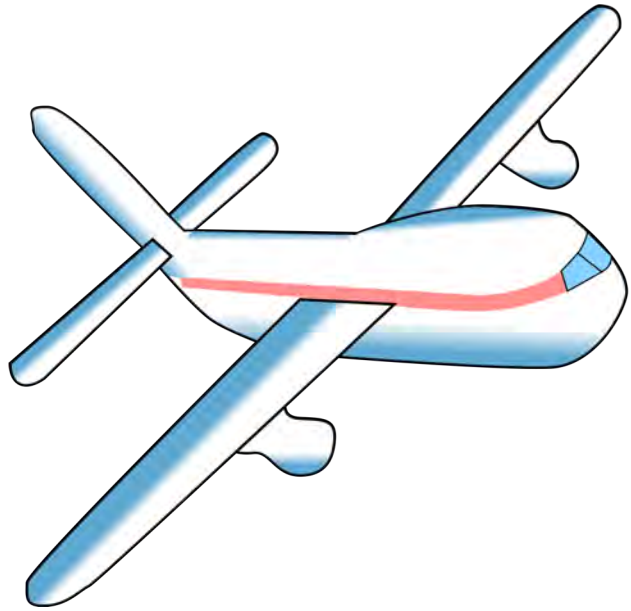
If you are flying into Calgary, you will need to arrange additional transportation to get you to Lethbridge. Buses are an economical option.



Flying into Calgary



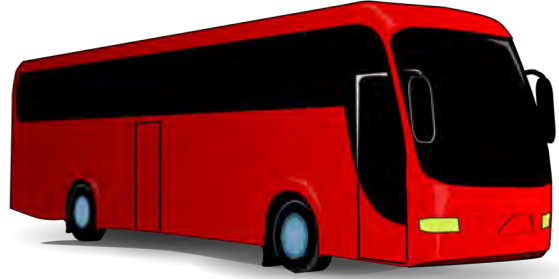
After arriving in Lethbridge you will also need transportation from the bus station to your new home.



Flying into Lethbridge



If you are flying into Lethbridge, you will not need to take a bus but you will still need to arrange transportation from the airport to your new home.



Red Arrow

Average Cost: \$43

Phone: +1(800)232-1958

Web: redarrow.ca

Greyhound **

Average Cost: \$32

Phone: +1(800)661-8747

Web: greyhound.ca

You are able to create a student account with Red Arrow which will allow you to receive a discounted fare. You must do this before purchasing a ticket.

Be sure to check departure times! If your flight lands too close to, or after the departure time of your bus, you will need to stay one night in Calgary.

**This service will no longer be available as of 31 October 2018.



A-Plus Taxi

Phone: +1 (403) 317-7777

For advance reservations:

Email: dispatch@aplustaxi.ca

Black Diamond Taxi

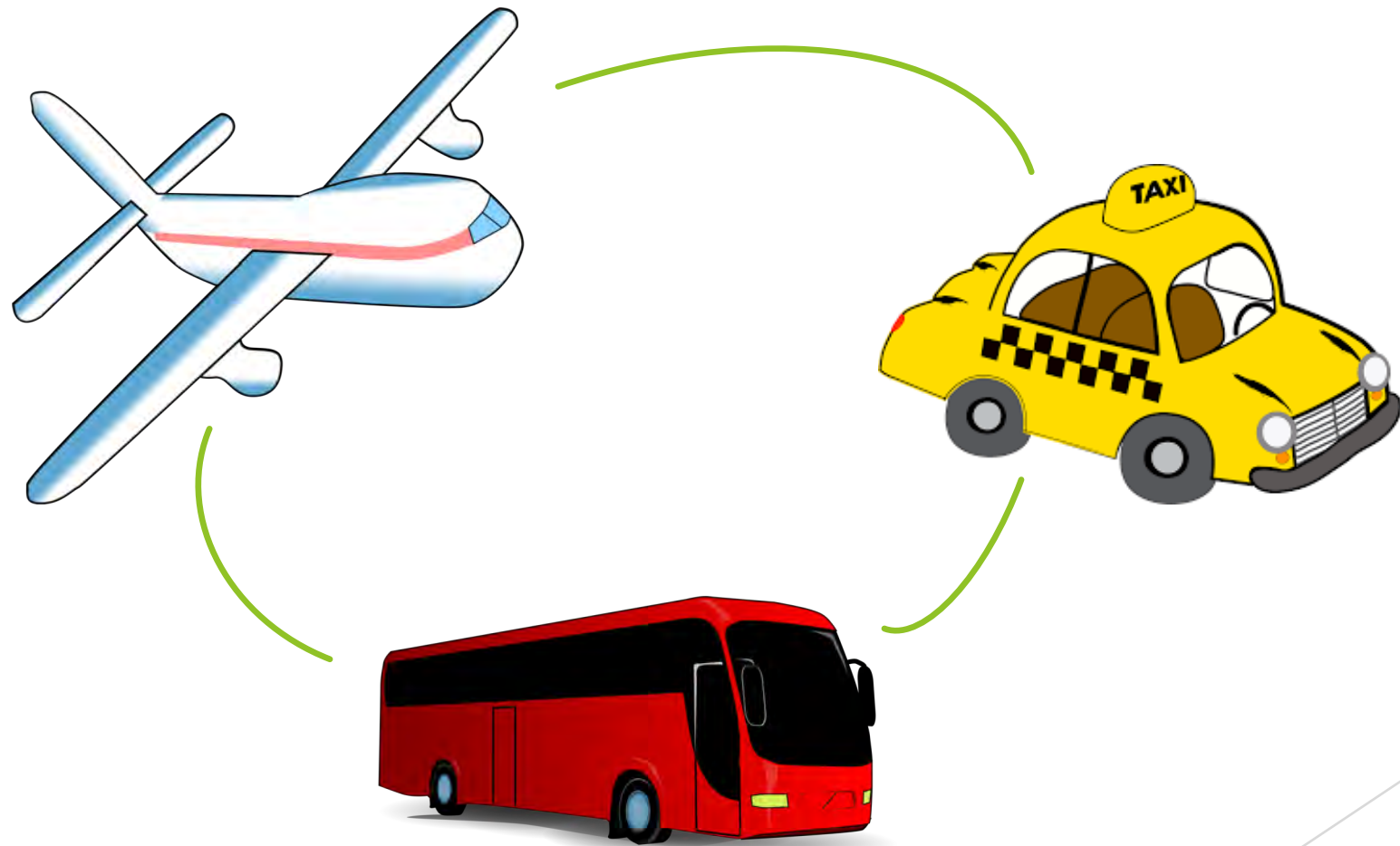
Phone: +1 (403) 381-4444

For advance reservations:

Visit: lethbridgecabs.ca/reservations/

-
- Advance reservations can be made with either company to have a taxi waiting for you at the Lethbridge Airport or bus station when you arrive.
 - Be sure that you know the address of your residence! The taxi drivers will need to know where they are taking you.
 - Cost will vary depending on pickup and drop-off location.

Questions?



Tamas Virag

Resident & Guest Services Coordinator
Lethbridge College



Residence and Living Away from Home

- Resident Assistants
- Contracts and rent payment
- Available Online

Resident Assistants

- Returning Students
- Front Line Employees of Residence Life
- Highly trained: Community Helpers, First Responder Sexual Assault, LGBTQ+ awareness, Reduction Strategies for Alcohol, Awareness of Campus Services and Supports
- Involved in Residence Life program planning
- Assist residents with lockouts, noise complaints and conflicts



Contracts and Rent Payments

- The Residence Information Guide is part of the Contract which includes a copy of the Lease Agreement
- Rent Payment Deadlines
- Deferment Contracts

LETHBRIDGE COLLEGE CONTRACTS

- Are just as legally binding as other contracts
- Shared accommodations are NOT covered by the Landlord/Tenancy Act

Residence

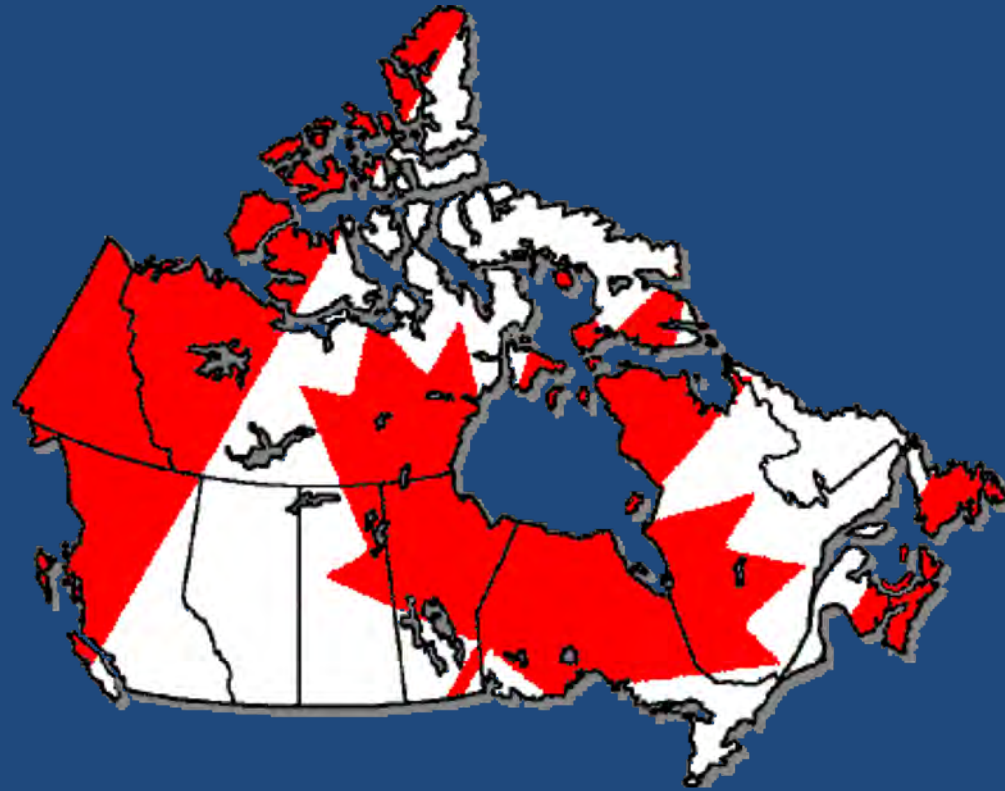
KH1000 • 403.329.7218
res.life@lethbridgecollege.ca

Erica Laliberty

Relationship Manager
Canada Homestay Network



HOMESTAY IN LETHBRIDGE



Canada Homestay Network

Incorporating Canada Homestay International
Serving Canada from Coast to Coast

CANADA HOMESTAY NETWORK (CHN)

- Began in 1995
- Started as a family business
- We serve Canada from coast to coast
- Experienced network
- Constant support
 - 100+ colleagues, reachable through on-call, 24/7



Robin, Fraser and Jennifer Wilson

STUDYING IN LETHBRIDGE? BE A PART OF OUR FAMILY

Canada Homestay Network (CHN) assures students that only qualified and responsible hosts will support the student. Students are able to observe Canadian culture in their home, and be supported throughout their time of study in a new country, while being helped to learn a new language with everyday conversation.



CANADA HOMESTAY NETWORK

We are delighted to share with you about homestay!

We have arranged successful homestay across Canada for over 45,000 students from around the world. When we select a host for you, you are assured of the best homestay experience in Canada.

**Let us help you make your own happy memories in
Canada!**

The Canada Homestay Network (CHN) is Canada's leading and largest professional homestay program management organization. Our success over the years is based on our reputation for caring hospitality, responsiveness, dependability and thorough due diligence.

CANADA HOMESTAY NETWORK

We are a not-for-profit organization serving Canadian schools and outstanding student education and travel agencies in more than 100 countries.



WHO IS YOUR LETHBRIDGE CHN TEAM?

Erica Laliberty – Relationship Manager (RM)

Rebecca Oudman – Relationship Manager

Michelle McCann – Interviewer/RM Support

■ Contact Info:

- lethbridgeinfo@canadahomestaynetwork.ca
(This is the best way to reach us!)

Contact us for anything related to homestay!

CHN

FREQUENTLY ASKED QUESTIONS (FAQS)

How will CHN help me during my Canadian homestay?

We understand the challenges that each international student and their Canadian hosts face. Our Relationship Managers (RMs) have traveled and lived all over the world, some speak your language, and many have children of their own. They know how to help students and their hosts have the best homestay experience together.

Is help available whenever I need it?

Our staff is available 24 hours a day, seven days a week, to help each international student and their Canadian hosts. Our RMs are dedicated professionals who are focused on homestay and nothing else. You can count on us to help you whenever you need us.

CHN

FREQUENTLY ASKED QUESTIONS (FAQS)

What types of people are CHN homestay hosts?

Like many Canadians, our hosts have different cultural backgrounds and lifestyles. Many host families are traditional two-parent families, while others are single-parent families who are just as dedicated to the well-being of their homestay students as they are to their own children. We also have many mature hosts who have retired and have plenty of time to spend with their students.

What benefit is there for students to stay in homestay?

- Safety
- Language immersion
- Family support
- Cultural immersion
- Canadian experiences
- Relationship with people who care about how you are doing
- Support from the CHN Team

CHN'S STANDARD HOMESTAY SERVICES

We select the best host for each student through our careful matching process, which considers the preferences and requests of both the student and the host. We confirm each match in writing with photos of the host and a location map, and we follow up with each host before the student's arrival, to review logistics. We carefully screen each host family through our comprehensive due diligence process, which involves interviews, a reference checks and a criminal record check.





Be part of the Canada Homestay Network family



Canada Homestay Network

CHN

When you choose homestay with CHN you become a member of the family you live with, part of the community you live in, and add value to your Canadian cultural experience!



SAFE

CHN hosts are carefully screened, including reference checks, criminal record checks and interviews.



PERSONALIZED

CHN's application and matching process helps pair students to the right host.



SUPPORTED

You are never alone! CHN provides students and their hosts with 24/7/365 first-language support.



ECONOMICAL

CHN fees are less expensive than on-campus options and often include meal plans and amenities like wifi.



PRACTICAL

Your homestay hosts will include you in meaningful family time including meals, conversations and excursions.



"I think it's important to tell people how wonderful the experience is. I got to know [Canadian] culture and meet new people that I will never forget."

—*Maria, Spain*

"My homestay mother made me feel like part of the family."

—*Carol, Hong Kong*

"Being part of my homestay family made me feel very safe and comfortable so I could focus on my studies."

—*Jake, China*

Did you know?

CHN HOSTS ARE FROM ALL WALKS OF LIFE

Like many Canadians, our hosts have different cultural backgrounds and lifestyles. Many host families are traditional two-parent families, while others are single-parent families, older couples with grown children who don't live at home, and single women, who are just as dedicated to the well-being of their homestay students as they are to their own families.

CHN HOST FAMILIES LIVE CLOSE TO YOUR SCHOOL

Proximity to schools can differ from community to community, but CHN strives to ensure homestays are 50 minutes or less public-transit travel time from partner schools.

CHN'S FEES AND CONDITIONS

Our fees reflect the investment we have made in training and supporting our network of experienced and professional staff of homestay experts across Canada. We are committed to serving the interests of our students and educational clients, and to providing you with the best value for your investment.



CHN'S FEES



Canada Homestay Network Homestay Services and Fees Lethbridge 2018

Calendar Year 2018

Registration Fees

Individual Students	\$250
Individual Returning Students (students returning for multiple years)	\$200

Homestay Services

Meal Plan: Full Board (3 meals per day) (Monthly)	\$800
Extra Days	\$30
Refundable Security Deposit*	\$500
Custodianship Registration	\$250
Airport transfers: Pickup "Meet and Greet" & Return	\$400
Bank Fee	\$50

WE WOULD LOVE TO SUPPORT YOU IN HOMESTAY!

Please let us know if you have any questions!

■ lethbridgeinfo@canadahomestaynetwork.ca

Contact us for anything related to homestay!



Canada Homestay Network

Incorporating Canada Homestay International

Serving Canada from Coast to Coast

Jason Shriner

Real Estate Associate
Sun City Realty Ltd.



Renting a Home in Lethbridge

By Jason Shriner
Sun City Realty

Know What Kind of Property you Want

- ▶ What location? North, South and West
- ▶ How many bedrooms?
- ▶ Renting a Room and sharing space with others
- ▶ Suites within one house: main floor or basement suite
- ▶ Apartments: multi-family, townhomes, high-rises
- ▶ Entire houses

Monthly Cost - Least Expensive to Most Expensive

- ▶ room: 350 to \$600
- ▶ 1 bedroom suite: \$650 to \$900
- ▶ 1 bedroom apartment: \$700 to \$1000
- ▶ 2 or more bedroom suites and apartments: \$900 and more
- ▶ Entire house: \$1200 or more
- ▶ Additional Costs = Insurance, utilities, parking

Where to look for a place to rent?

▶ Kijiji: www.kijij.ca

▶ Facebook

▶ Internet

▶ Property Managers:

▶ <http://braemoremanagement.com/>

▶ <https://www.hometimecanada.com/>

▶ <https://www.communities.avenueliving.ca/apartments/cities/lethbridge>

▶ <https://www.clearviewpropertymanagement.ca/>

What the Landlord will expect from you

- ▶ credit check
- ▶ references
- ▶ ID, confirmation of a valid bank account and valid phone number
- ▶ First month's rent
- ▶ damage deposit equal to the monthly rent
- ▶ An accommodation inspection
- ▶ Proof of tenants insurance
- ▶ Set up of utilities
- ▶ Lease signed by Renters

Understanding your Rights as a Renter

- ▶ Renters have rights
- ▶ Landlords have duties
- ▶ Both rights and duties are set in law and have to be obeyed
- ▶ Know what your rights are
- ▶ report <https://www.servicealberta.ca/RTA-handbook-and-quick-reference-guide.cfm>

Kristina Larkin

Program Manager
Lethbridge Family Services



Lethbridge Family Services

Youth Settlement Services



Funded by:



Immigration, Refugees
and Citizenship Canada

Financé par :

Immigration, Réfugiés
et Citoyenneté Canada

Where does my child go to school?

Public

- Free to attend
- Some fees for registration
- Teaches the provincial curriculum
- Arabic, Spanish, French classes
- Middle & High School ESL

Catholic

- Free to attend
- Some fees for registration
- Teaches the provincial curriculum as well as Catholic religion classes.
- French classes

Francophone

- Free to attend
- Some fees for registration
- Teaches the provincial curriculum
- Students learn in French and English, receive 2 diplomas

Private

- Not free to attend
- Teaches the provincial curriculum as well as other specific courses based on the school



***Save Your
School Fee
Money!
(\$150)**

Where does my child go to school?

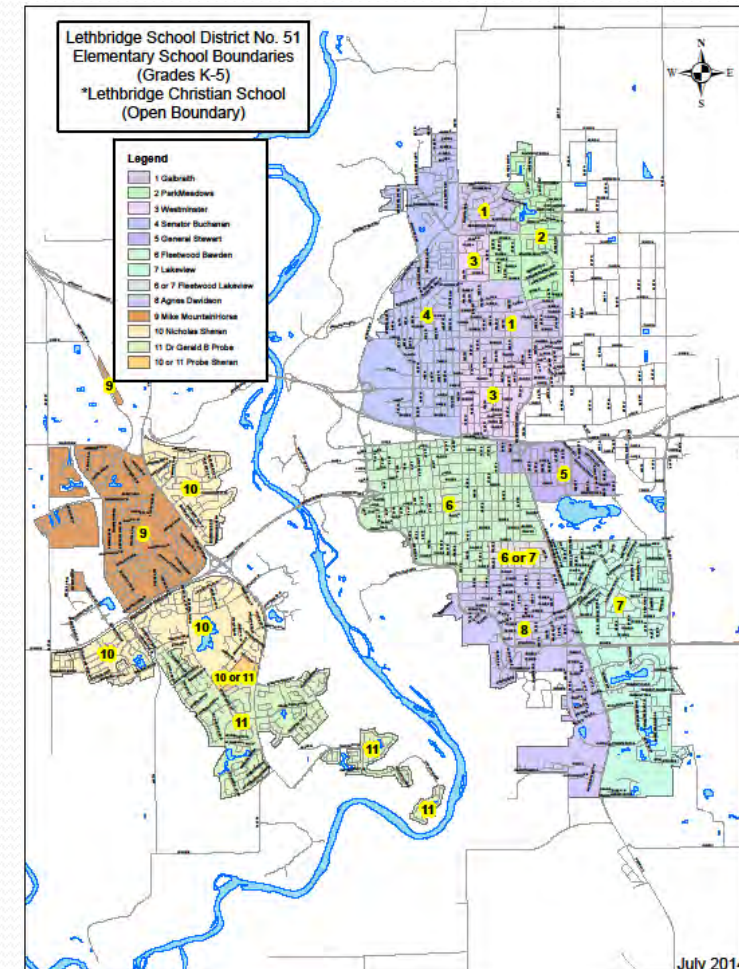
For Catholic or Public School:

- Your school is picked because of where you live, you must go to this one.
- You cannot register in a different school to be with family or friends.
- If you move to a new house you must go to a new school.

In Public School:

Students who are in Middle or High School, ages 11 to 19, will take a *English Level Test*. This test will tell you what school to go to.

All day EAL classes are on the Northside of Lethbridge. If you live on the South or West sides, you will get a bus pass to take Lethbridge Transit to school.



What grade is my child in?

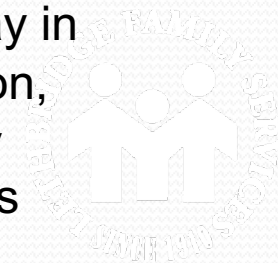
- Children start school at age 6 with Grade 1
- In Canada children **must** go to school by law
- If students were ahead or behind in their last country they will still be placed in their new grade by age.
- Families are assigned a class, and do not get to pick which teacher they get

YEAR: 2018-2019															
EEP-3 yr	EEP-4 yr	KG	Gr 1	Gr 2	Gr 3	Gr 4	Gr 5	Gr 6	Gr 7	Gr 8	Gr 9	Gr 10	Gr 11	Gr 12	Other
2014	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003	2002	2001	



ECS (age 3 and 4) and Kindergarten (age 5) are **optional**.

These classes are half day in either morning or afternoon, from Monday to Thursday with no classes on Fridays



When does my child go to school?

School runs from **September to June.**

There are 2 months of **holidays**,
no school, in **July and August.**

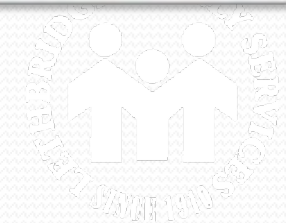
Classes are **all day** on
Monday to Thursday.

Classes **end early** on Fridays,
and Wednesdays for some schools.

All schools start at different times
but mostly:

Start at 8:00 or 8:30am

End at 3:00 or 3:30pm



Cassandra Haig

Coordinator - Community Support Services Program
Lethbridge Family Services





Lethbridge Family Services – Community Support Services Program

Cassandra Haig chaig@LFSfamily.ca

Free support (information, explanation and referrals) for International Students and Work Permit holders (and their accompanying family)

Topics include:

Planning for Permanent Residency

Changing Immigration Status and Extensions

Workers Rights Information

And more...

Lethbridge Immigration Resources:

www.lethbridgeimmigration.ca/newcomers





THIS PRESENTATION IS A SHORT SUMMARY

*YOU WILL HAVE THE OPPORTUNITY TO LEARN MORE
DETAILS AND HEAR INFORMATION AGAIN ONCE YOU
ARRIVE IN LETHBRIDGE*

Pre-Arrival Information:

- *Can I work on a student permit?*
 - [Check what is written on YOUR permit first](#)
 - Usually if you are enrolled in an academic, diploma-granting program you can work a maximum of 40 hours/week on-campus, or 20 hours/week off-campus
 - You will need to get a Social Insurance Number from Service Canada after arrival
- *I want to become a permanent resident as soon as possible, what do I do?*
 - Research “[Express Entry](#)” and “[Alberta Immigration Nominee Program](#)”(AINP) online
 - Consider making an [appointment with us](#) (after you have arrived in Lethbridge)
 - Working on a study permit does not count towards work experience for express entry or AINP

Pre-Arrival Information:

- *Accompanying family members?*
 - [Spouses](#) (married or common-law, regardless of gender) of International Students may be eligible for an Open Work Permit that matches their spouse's study permit
 - [Children](#) may accompany as visitors (with permission to attend primary/secondary school)
- [Post-Graduate Work Permit](#) *[YOU WILL GET MORE INFORMATION!]*
 - Graduates of academic programs may be eligible to apply for an open work permit up to a maximum of 3 years duration
 - **MUST** maintain full-time student status throughout academic program
 - **MUST** apply within 90 days after completing the last component of your program (i.e. cannot take an extra semester after you have 'completed your program')

Community Support Services Program



- Lethbridge Family Services – a non-profit agency
- CSSP program is funded by the Government of Alberta and therefore does not charge clients
- CSSP will be attending Welcoming Event September 15 and further information sessions will follow
- Contact:
 - Chaig@LFSfamily.ca or 403-320-1589 (email preferred)
 - Please be aware that during busy times, there might be a wait for an appointment

Harmoni Jones

Health Promotion Coordinator
Lethbridge College





Health Care

How to get health coverage and
How to find a doctor

Alberta Health Care

A how to guide.

➤ How to apply for an Alberta Health Care Card



➤ How to find a doctor



Alberta Health Care Card

What do you need?

- ✓ A 3 to 12-month Study Permit.
- ✓ A letter saying you will live in Alberta for at least 12 months.
- ✓ Photocopies of your passport and study permit



If the application is received within 3 months of entry into Alberta, coverage is effective on the date of either entry into Alberta or the date signed on the Study Permit, whichever is later.

What you must do...

- ✓ Fill out the application form
You can get a form...
 - Online
 - At Health Services
 - At a Registry Office
- ✓ Write a letter saying you will be living in Alberta for at least 1 year
- ✓ A photocopy of your identification: Passport and Study Permit
- ✓ Bring your documents to any Registry Office or mail to Alberta Health

Registry Agent

Chaparral Registry & Insurance

8 □ 550 University Drive West, LETHBRIDGE
Phone: (403)320-1030
Fax: (403)320-7018

Schwartz Reliance Insurance & Registry Services

300-10 ST S, LETHBRIDGE
Phone: (403)320-1010
Fax: (403)329-6871

McKillop Insurance & Registry Services Inc.

290-10 ST N, LETHBRIDGE
Phone: (403)320-5899
Fax: (403)320-1351

Lethbridge Vehicle Licensing & Registry Ltd.

109-2045 Mayor Magrath Dr S, LETHBRIDGE
Phone: (403)329-1193
Fax: (403)320-5196

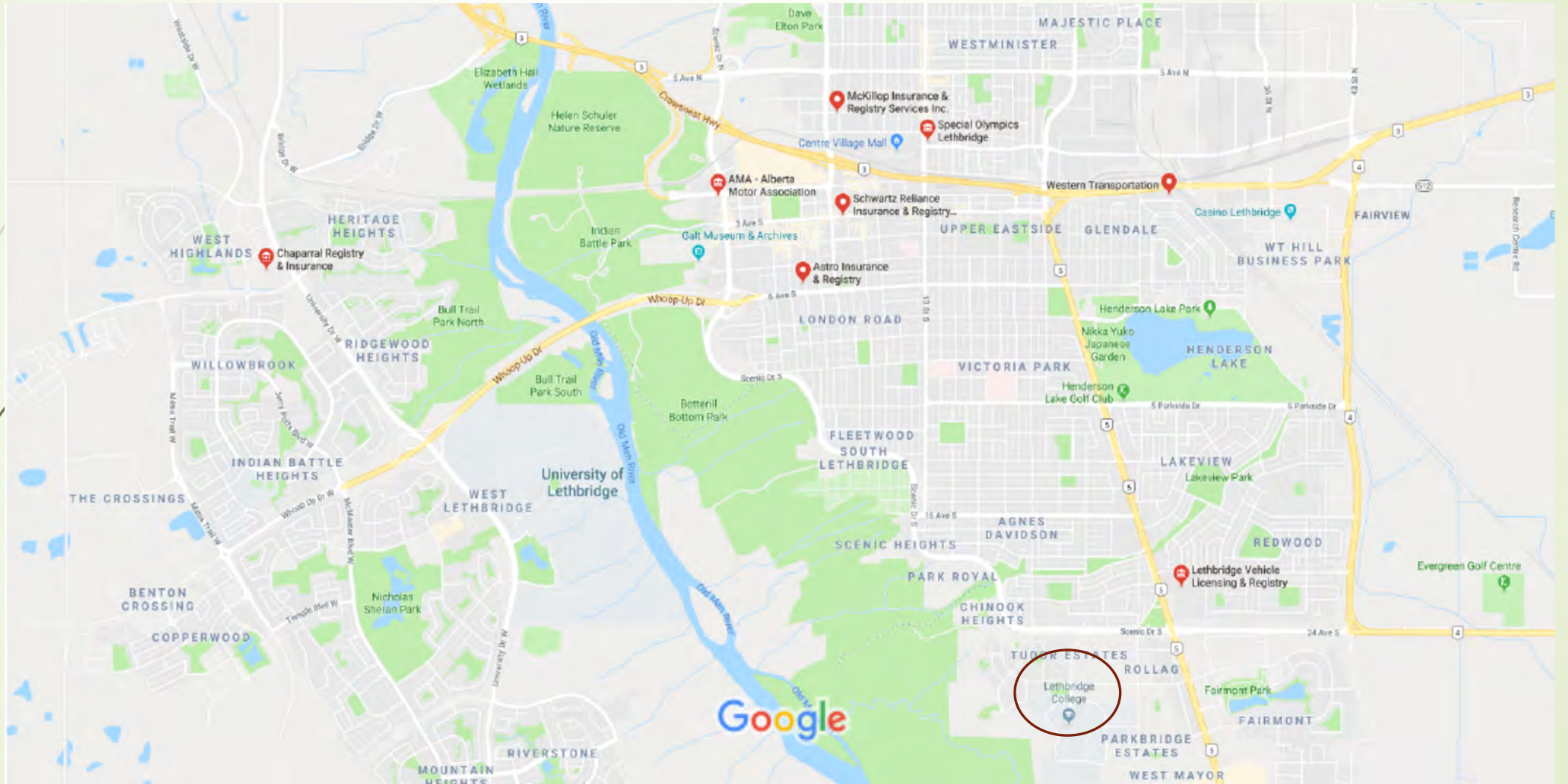
Astro Registry Services

100-542 7 ST S, LETHBRIDGE
Phone: (403)320-6700
Fax: (403)320-1962

Alberta Motor Association (Lethbridge)

120 SCENIC DR S, LETHBRIDGE
Phone: (403)332-5857
Fax: (403)320-8499

Registry Offices



How To Find A Doctor



Come to Health Services

We will have a current list of doctors who are accepting new patients.

You will need to phone a clinic and ask to see one of the doctors who are accepting new patients.

If you are having trouble making the appointment, please see us in Health Services and we can help you.



Questions?



Ley Bodie

Student Service Coordinator
Lethbridge College Students' Association





LETHBRIDGE COLLEGE
STUDENTS' ASSOCIATION


*my*studentplan

*my*wellness 

What is Health & Dental Insurance?

It allows you to save money on health care costs not covered by your provincial health care.



Coverage through Lethbridge College Students' Association 
Benefits Plan if you meet the same eligibility as domestic students

www.mystudentplan.ca/lethbridge



Select Language

Search

- [myBenefits](#)
- [Am I Covered](#)
- [Opt-Out/Enroll](#)
- [Select Savings](#)
- [Making A Claim](#)
- [Assistance](#)

mystudentplan

Worry about your classes, not your health expenses.

Save on health and dental care expenses when you use your students benefits plan. **Click here for coverage details.**



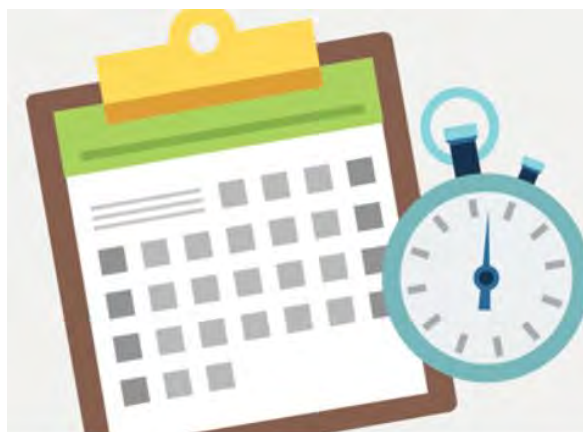
Your family's health and dental expenses could be covered!



Add family to your student health and dental plan.
Register at www.mystudentplan.ca.

mystudentplan

FULL TIME CREDIT STUDENTS – COVERAGE BEGINS - SEPTEMBER 1



New Eligible Students

Validation Period

You will be added to the health and dental plan approximately 45 days from the start date of your program.



**Fall Deadline:
September 26, 2018**

For assistance, please contact the **LCSA** Benefit Plan Office
Room CE1350

or email: lethbridgeplan@mystudentplan.ca

Johnathan Stronge

Alberta Treasury Branch



Hello
there.

ATB

listens on

Smart Start - New to Canada

What is needed to open new products and services with ATB?

What types of products are offered?

What does the process look like?

Q/A



Am I Eligible???

3 Requirements to be eligible:

- Is an Alberta Resident and;
- Immigrated or relocated to Canada within the last 5 years and;
- Temporary or foreign worker on a work permit or has a student VISA

ACCEPTABLE IDENTIFICATION

Citizenship and Immigration Canada Form IMM 1442 - Study Permit, Work Permit, Visitor Record or Temporary Resident Permit bearing the individual's photograph.

Passport, drivers license, SIN (even temporary)

Foreign ID is acceptable if it is equivalent to an acceptable type of Canadian ID, such as a foreign passport or driver's license

PRODUCTS OFFERED

Chequing Account

No fee for the first year

MasterCard

Up to \$500 with no income or employment or up to \$2500 with employment and income verification

Loans, Lines of Credit and Mortgages

All approved based on income and employment verification.

What does the process look like?

Meeting

Meet with someone like myself to open a new profile to confirm citizenship, ID, contact info etc.

Talk about you and find out needs

We talk about your life stage and what you might require for products and services

Fit you to your needs

We tailor your banking to meet your needs and preferences and open new products and services

Approvals

If any lending is present over and above the approved \$500 MasterCard we would submit for those based on income and employment verification.

Follow Up Contact

We follow up with new customers to ensure the products are working as expected

QUESTIONS?

Thanks
for listening.

ATB

Do you need help or more information?

We invite you to connect with us through:



lethbridgecollege.ca



international@lethbridgecollege.ca



+ 1 (403) 320-3200



See the drop-in hours on our website to meet an advisor



@lethcollege



@LCInternationalServices



Word cloud featuring the phrase "thank you" in various languages and scripts, including: danke, 謝謝, ngiyabonga, شكراً جزيلاً, teşekkür ederim, спасибо, Баярлалаа, mersi, barka, welalin, tack, dank je, misaotra, matondo, paldies, grazzi, mahalo, tapadh leat, хвала, asante, manana, nanni, nandri, kiitos, dankie, mauiuru, koszonom, enkosi, bayarlalaa, gracie, hvala, dankon, aciú, akun, dankon, aciú, djiere dieuf, tau, mochchakkeram, mamnun, chukano, murakoze, tenki, chnorakaloutioun, gratias ago, gracias, sulpáy, go raibh maith agat, dziekuje, sobodi, dekuji, sagolun, sukriya, kop khun krap, taiku, arigatō, takk, dakujem, trugarez, obrigado, mesii, didi madloba, kam sah hammida, rahmat, najis tuke, terima kasih, lanemirt, rahmet, grazie, diolch, dhanyavadagal, shukriya, merce, мерси, ৱাশাকো ধন্যবাদ, 감사합니다, xiexie, ευχαριστώ, merci.

